Charity number 1166178

Chair: Will Roberts
Secretary: Hannah Donaldson
Treasurer: Matt Smith

Code of Conduct: Club Officials

(This applies to coaches, referees and other volunteers – including parents and carers)

Newcastle Staffs Volleyball Club is fully committed to maintaining and promoting the wellbeing of all its members, and believes that it is important that members, coaches, administrators and parents associated with the club should show respect and understanding for the safety and welfare of others.

Therefore, members are encouraged to be open at all times to share any concerns or complaints that they may have about any aspect of the club with their coach, team manager, or another adult club member that they trust. NSVC has a Welfare Officer to deal with any concerns; this is Kate Lang.

Our Safeguarding/Welfare contact email address is safeguarding@nsvc.co.uk

Any breaches of the code of conduct may be subject to the clubs disciplinary process.

Coaches, referees and other volunteers are expected to:

- Consider the wellbeing and safety of participants before and during performance;
- Develop suitable working relationships with participants based on mutual trust and respect;
- Hold the appropriate, valid qualifications and insurance cover with Volleyball England including safeguarding and first aid;
- Make sure all activities are appropriate to the age, ability and experience of those taking part and ensure all participants are suitably prepared physically and mentally when learning new skills;
- Display consistently high standards of behaviour and appearance, dressing suitably and not using inappropriate language at any time whilst involved with activities;

- Always respond to any concerns about a young persons welfare, report any incidents, referrals or disclosures immediately;
- Never condone rule violations, unsporting play or prohibited substances;
- Instil in the performers the values of respect, discipline, effort and loyalty;
- Promote the positive aspects of Volleyball (eg fair play and good conduct on court);
- Encourage performers to value their performances and not just results;
- Encourage performers to develop their talent and their sporting mind;
- Respect fellow team managers, parents and coaches;
- Understand the difficult task of the officials, especially if they are young people, and respect their decisions;
- Recognise the good performance of the athletes alongside those of their competitors;
- Follow all guidelines laid down by Volleyball England and NSVC;
- Never exert undue influence over performance to obtain personal reward or benefit;
- Treat others with respect and fairness; including the use of Social Media and Networking sites.

Dated: April 2023

Reviewed and updated: May 2025

Reviewed and Approved: July 2025

Reviewed and Approved: August 2026